

Course No. 1693

# Public Sector Ethics & Professional Conduct Training Course

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GOVERNMENT COMPLIANCE, ETHICS & INTEGRITY  
GOVERNMENT & PUBLIC SECTOR

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DURATION

**5 Days**

DELIVERY

**Classroom**



## Course Overview

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The Public Sector Ethics & Professional Conduct Training Course provides a comprehensive and practical framework for strengthening ethical behavior, professional responsibility, integrity, and accountability within government entities and public-sector organizations. The course focuses on developing workplace environments guided by integrity, impartiality, transparency, accountability, respect, and responsible conduct, supporting institutional performance and public trust.

Government professionals regularly encounter complex ethical and professional situations involving conflicts of interest, confidential information, gifts and hospitality, public resources, suppliers, contractors, colleagues, and citizens. Effective ethical conduct therefore requires more than awareness of formal policies. It requires the ability to recognize ethical risks, evaluate difficult situations, make defensible decisions, and consistently apply professional standards.

The program examines the fundamental principles of public-sector ethics, professional codes of conduct, individual responsibilities, institutional accountability, and ethical decision-making. Participants will explore practical approaches for managing ethical dilemmas, conflicts of interest, confidentiality, appropriate use of public resources, professional relationships, and interactions with external stakeholders.

A strong focus is placed on the role of leaders and managers in building an ethical organizational culture. Participants will learn how to lead by example, reinforce professional standards, address ethical concerns, manage reported misconduct, and support fair, confidential, and impartial processes in accordance with applicable organizational policies and requirements.

Through government-focused case studies, ethical scenarios, decision-making exercises, and practical workshops, participants will develop the ability to handle sensitive professional situations and make responsible decisions aligned with institutional values. The course is suitable for ministries, government authorities, municipalities, regulatory bodies, public institutions, and government-owned organizations.

## Objectives

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- Analyze the fundamental principles of public-sector ethics and professional conduct and their relationship with institutional governance.
- Assess the impact of ethical and professional behavior on public trust, organizational performance, and service quality.
- Apply professional codes of conduct and ethical policies to workplace decisions and situations.
- Analyze ethical dilemmas and evaluate available options according to organizational values, policies, and professional responsibilities.
- Develop practical approaches for identifying, disclosing, and managing conflicts of interest.
- Evaluate ethical considerations related to gifts, benefits, hospitality, and professional relationships with external parties.
- Strengthen practices for confidentiality, information protection, and responsible use of public resources.
- Apply professional approaches for reporting ethical concerns and managing misconduct in accordance with established procedures.
- Develop leadership practices that reinforce professional conduct, accountability, and ethical role modeling.
- Assess ethical risks associated with organizational processes, decisions, and stakeholder relationships.
- Design practical initiatives for strengthening ethical awareness and professional culture.
- Develop a practical Public Sector Ethics & Professional Conduct framework by the end of the course.

## Who Should Attend

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This training course is designed for government executives, senior managers, department heads, supervisors, employees, and professionals working within government entities and public-sector organizations, particularly those involved in decision-making, people management, public service delivery, or stakeholder engagement.

The course is particularly relevant to professionals working in ministries, government authorities, municipalities, regulatory bodies, public institutions, and government-owned organizations. It is also suitable for professionals in human resources, governance, compliance, internal audit, legal affairs,

procurement, contracts, risk management, and organizational development.

The program will benefit members of administrative, oversight, ethics, and governance committees, as well as managers responsible for implementing codes of conduct and institutional policies. It is also valuable for emerging leaders preparing for supervisory and executive responsibilities and seeking to strengthen ethical judgment, professional accountability, and integrity within their teams.

## Learning Outcomes

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- Explain the principles of public-sector ethics and professional conduct and their role in effective governance.
- Identify behaviors and practices that may create ethical risks within government workplaces.
- Apply professional codes of conduct and ethical policies to everyday workplace situations.
- Analyze ethical dilemmas and evaluate alternatives to reach defensible professional decisions.
- Identify actual, potential, and perceived conflicts of interest and determine appropriate responses.
- Evaluate ethical risks associated with gifts, benefits, hospitality, and relationships with external stakeholders.
- Apply principles of confidentiality, information protection, and responsible use of public resources.
- Handle ethical concerns and misconduct reports through appropriate reporting and escalation procedures.
- Develop leadership approaches that strengthen ethical role modeling, professional conduct, and accountability.
- Identify ethical weaknesses within organizational processes, decisions, and stakeholder relationships.
- Develop initiatives that strengthen ethical awareness and professional culture.
- Prepare an action plan for strengthening Public Sector Ethics & Professional Conduct within a government organization.

## Course Outline

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### DAY 01

## Foundations of Public Sector Ethics & Professional Integrity

- The concept and importance of public-sector ethics in governance and institutional trust
- Core values of government conduct: integrity, impartiality, transparency, accountability, and respect
- Individual and institutional responsibility for maintaining ethical standards
- Professional codes of conduct, ethical policies, and organizational standards

#### PRACTICAL APPLICATION

Analyze government workplace scenarios and distinguish between appropriate and inappropriate professional conduct

### DAY 02

## Ethical Decision-Making & Conflict of Interest

- Principles of ethical decision-making in the public sector
- Analyzing ethical dilemmas and complex professional situations
- Actual, potential, and perceived conflicts of interest
- Conflict-of-interest disclosure, assessment, management, and escalation

#### PRACTICAL APPLICATION

Analyze conflict-of-interest scenarios and develop appropriate professional decisions and management actions

### DAY 03

## Professional Conduct & Institutional Relationships

- Professional standards for dealing with employees, citizens, stakeholders, suppliers, and contractors
- Gifts, benefits, hospitality, and external professional relationships
- Confidentiality, information protection, and responsible use of public resources

## DAY 03 — CONTINUED

- Professional conduct in communication, meetings, correspondence, and workplace interactions

**PRACTICAL APPLICATION**

Evaluate professional scenarios, identify ethical risks, and determine appropriate responses

## DAY 04

**Ethical Leadership & Institutional Accountability**

- The role of leaders and managers in building an ethical organizational culture
- Leading by example and reinforcing professional standards within teams
- Reporting ethical concerns, whistleblowing, and escalation mechanisms
- Managing ethical misconduct, investigations, and corrective actions

**PRACTICAL APPLICATION**

Simulate a leadership response to an ethical misconduct case and develop an appropriate institutional response

## DAY 05

**Building a Sustainable Ethical Culture**

- Measuring ethical culture, awareness, and professional conduct
- Identifying ethical risks, behavioral gaps, and improvement priorities
- Ethics awareness, training, communication, and employee engagement programs
- Strengthening integrity, accountability, professional conduct, and continuous improvement

**FINAL WORKSHOP**

Develop an integrated Public Sector Ethics & Professional Conduct framework covering ethical values, codes of conduct, ethical decision-making, conflicts of interest, reporting mechanisms, ethical leadership, accountability, and institutional improvement



## Register or Request More Information

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Course page: <https://quest-training.com/courses/public-sector-ethics-professional-conduct-training-course>

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