

Course No. 1750

Public Governance & Institutional Governance Training Course

**PUBLIC POLICY & GOVERNANCE
GOVERNMENT & PUBLIC SECTOR**

DURATION

5 Days

LOCATION

Amman, Jordan

DELIVERY

Classroom

DATES

2 – 6 Nov 2026



Scheduled Event Details

CITY	Amman, Jordan
DATE	2 – 6 Nov 2026
DELIVERY TYPE	Classroom
COURSE FEE	€3,100

Course Overview

The Public Governance & Institutional Governance Training Course provides a strategic and practical framework for strengthening governance across government entities and public-sector organizations. The course focuses on establishing clear governance structures, defining roles and authorities, improving decision-making, and strengthening accountability, transparency, oversight, and institutional effectiveness.

Public governance establishes the broader framework for relationships between government institutions, leadership, oversight bodies, and stakeholders, while institutional governance focuses on the internal structures, policies, controls, and mechanisms through which an organization is directed, managed, and held accountable. Integrating both dimensions enables organizations to improve decision quality, clarify accountability, reduce duplication and conflicts of authority, and strengthen institutional trust.

The course covers the principles of public and institutional governance, governance structures, the roles of boards, committees and executive leadership, delegation of authority, accountability and transparency, risk management, internal controls, compliance, performance management, and stakeholder engagement. It also examines how governance can be integrated with strategic planning, decision-making, resource management, and government service improvement.

Particular emphasis is placed on practical governance implementation. Participants will learn how to assess governance structures, clarify responsibilities and decision rights, evaluate oversight mechanisms, identify governance gaps, address overlapping responsibilities, strengthen escalation and reporting mechanisms, and develop governance information that supports executives, committees, and decision makers.

Through case studies, governance assessments, responsibility and authority mapping, control evaluations, and governance improvement workshops, participants will develop practical capabilities to establish more transparent, accountable, and effective governance environments that support institutional performance, responsible resource management, sustainability, and organizational resilience.

Objectives

- Analyze the fundamental principles of public and institutional governance and their application in the public sector.
- Evaluate governance structures, roles, authorities, and responsibilities within government organizations.
- Develop clear frameworks for accountability, responsibility, and decision rights.
- Assess the effectiveness of governance committees, oversight structures, and escalation mechanisms.
- Apply principles of transparency, integrity, accountability, and responsible decision-making.
- Analyze the relationship between governance, strategic planning, performance management, and risk management.
- Evaluate internal controls, compliance mechanisms, and governance-related control gaps.
- Improve delegation of authority and coordination between leadership, executive, and operational levels.
- Develop indicators and mechanisms for measuring governance effectiveness and institutional performance.
- Strengthen stakeholder engagement, transparency, communication, and institutional accountability.
- Prepare effective governance reports for executives, committees, and decision makers.
- Develop a practical roadmap for strengthening public and institutional governance and sustaining continuous improvement.

Who Should Attend

This course is designed for government and public-sector executives, senior managers, department heads, governance professionals, committee members, strategic planning and performance management specialists, and officials responsible for institutional oversight and accountability.

It is particularly relevant to ministries, government authorities, public institutions, regulatory bodies, municipalities, and organizations seeking to strengthen public and institutional governance frameworks, clarify roles and authorities, improve accountability and transparency, and enhance decision-making effectiveness.

The program will also benefit internal audit, control, compliance, risk management, legal and public policy professionals, project and program managers, operations and finance managers, quality professionals, board and committee secretariat professionals, and specialists involved in developing organizational policies, procedures, and governance structures.

Learning Outcomes

- By the end of the course, participants will be able to:
- Explain the key principles and components of public and institutional governance.
- Evaluate governance structures and identify organizational roles, authorities, and responsibilities.
- Define appropriate decision rights and delegation levels.
- Develop accountability frameworks linking responsibilities with organizational outcomes and performance.
- Evaluate the effectiveness of governance committees, oversight structures, and control mechanisms.
- Identify governance gaps and analyze their potential impact on institutional performance.
- Apply transparency, integrity, accountability, and responsible decision-making principles.
- Integrate governance with strategic planning, performance management, and risk management.
- Evaluate internal controls and compliance arrangements and identify improvement opportunities.
- Develop indicators for measuring governance effectiveness and institutional performance.
- Prepare clear and decision-oriented governance reports.
- Improve coordination between executive leadership, management, operational teams, and oversight functions.
- Strengthen stakeholder engagement, transparency, and institutional communication.
- Develop a practical roadmap for improving public and institutional governance.

Course Outline

DAY 01

Foundations of Public & Institutional Governance

- Principles and objectives of public governance
- Institutional governance and its role in organizational effectiveness
- Relationship between public governance and institutional governance
- Transparency, accountability, integrity, and responsibility
- Governance structures within government organizations
- Roles of leadership, boards, committees, and executive management

PRACTICAL APPLICATION

Conduct an initial governance assessment for a government organization and identify key strengths and gaps

DAY 02

Governance Structures, Authority & Decision-Making

- Designing effective governance structures
- Defining organizational roles and responsibilities
- Decision rights and delegation of authority
- Accountability and ownership of decisions and outcomes
- Coordination between leadership, management, operational, and oversight functions
- Managing overlapping responsibilities and conflicting authorities

PRACTICAL APPLICATION

Develop a responsibility, authority, and decision-rights matrix

DAY 03

Oversight, Risk Management & Compliance

- The role of internal controls in effective governance
- Integrating governance with enterprise risk management
- Identifying and assessing governance risks
- Internal controls and control effectiveness
- Compliance policies, procedures, and governance requirements
- Escalation, reporting, and management of non-compliance

PRACTICAL APPLICATION

Assess a governance and control framework and identify key improvement gaps

DAY 04

Performance, Transparency & Stakeholder Governance

- Aligning governance with strategic objectives
- Governance and institutional performance management
- Developing governance effectiveness indicators
- Governance and performance reporting for executives and committees
- Transparency, disclosure, and institutional communication
- Stakeholder engagement and expectation management

PRACTICAL APPLICATION

Develop a governance reporting, performance, and accountability framework

DAY 05

Governance Development & Institutional Improvement

- Assessing governance maturity and effectiveness
- Reviewing governance structures, policies, and procedures
- Strengthening accountability, oversight, and assurance mechanisms
- Building a culture of integrity, transparency, and responsible governance

DAY 05 — CONTINUED

- Continuous improvement of governance practices
- Establishing governance improvement priorities
- Managing organizational change associated with governance enhancement

FINAL WORKSHOP

Develop an integrated Public & Institutional Governance Framework covering governance structures, roles and authorities, decision rights, accountability, oversight, risk management, compliance, strategic alignment, performance management, transparency, stakeholder engagement, reporting, and continuous improvement.

Register or Request More Information

Course page: <https://quest-training.com/courses/public-governance-institutional-governance-training-course>

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