QUEST
Professional Center

PROFESSIONAL TRAINING COURSE

Course No. 2073

Property & Casualty Insurance Management Training Course

PROPERTY & CASUALTY INSURANCE
INSURANCE & RISK MANAGEMENT

DURATION
5 Days

DELIVERY
Classroom

Course Overview

This comprehensive training course provides a practical and strategic understanding of Property & Casualty Insurance management, covering the principles, processes, risk considerations, underwriting practices, claims management, portfolio performance, and operational requirements associated with property and casualty insurance.

The programme examines how insurers assess and manage property and casualty risks across commercial and personal lines. Participants will explore risk identification, exposure analysis, underwriting decisions, policy structures, pricing considerations, coverage evaluation, and the management of insurance portfolios.

The course also focuses on the relationship between underwriting, claims, risk management, customer service, compliance, and financial performance. Participants will examine how effective coordination across these functions can support portfolio quality, loss control, operational efficiency, and sustainable insurance performance.

Through practical exercises, case studies, risk scenarios, and workshops, participants will develop the capabilities required to manage Property & Casualty Insurance operations effectively, evaluate portfolio performance, strengthen risk controls, and support informed insurance management decisions.

Objectives

- By the end of the course, participants will be able to:
- Analyze the fundamental principles and structures of Property & Casualty Insurance.
- Evaluate property and casualty exposures across different insurance portfolios.
- Apply structured approaches to insurance risk identification and assessment.
- Assess policy coverage, terms, conditions, exclusions, and limits.
- Apply underwriting principles to Property & Casualty Insurance risks.
- Evaluate pricing and risk selection considerations.
- Strengthen approaches to claims management and loss control.
- Analyze portfolio performance using relevant insurance indicators.

- Identify key operational, underwriting, claims, and compliance risks.
- Apply effective risk mitigation and loss prevention strategies.
- Evaluate the relationship between underwriting performance, claims, and profitability.
- Develop practical approaches for improving Property & Casualty Insurance portfolio management.

Who Should Attend

This course is designed for Insurance Managers, Property & Casualty Insurance Professionals, Underwriting Managers, Underwriters, Claims Managers, Claims Specialists, Risk Managers, Insurance Portfolio Managers, and Insurance Operations Professionals.

It is also suitable for Insurance Brokers, Insurance Account Managers, Product Managers, Insurance Analysts, Loss Control Professionals, Compliance Professionals, and professionals involved in property and casualty risk assessment and insurance administration.

The programme is particularly relevant for managers and decision makers responsible for underwriting performance, claims outcomes, portfolio quality, risk management, operational efficiency, and sustainable growth within insurance organizations.

Learning Outcomes

- Upon successful completion of this course, participants will be able to:
- Explain the structure and key components of Property & Casualty Insurance.
- Identify and classify major property and casualty insurance exposures.
- Assess insurance risks using appropriate risk assessment approaches.
- Evaluate policy coverage, exclusions, conditions, limits, and deductibles.
- Apply underwriting principles to different Property & Casualty risks.
- Assess key factors influencing risk selection and insurance pricing.
- Analyze claims trends and their impact on portfolio performance.
- Apply loss prevention and risk mitigation techniques.
- Monitor underwriting and claims performance using relevant indicators.

- Identify operational and compliance risks affecting insurance portfolios.
- Evaluate portfolio profitability, loss performance, and risk concentration.
- Develop recommendations for improving Property & Casualty Insurance management and portfolio performance.

Course Outline

DAY 01

Property & Casualty Insurance Fundamentals & Risk Landscape

- Fundamentals of Property & Casualty Insurance
- Property and casualty insurance classifications
- Personal and commercial insurance lines
- Key insurance policy components
- Coverage, conditions, exclusions, limits, and deductibles
- Identifying property and casualty exposures
- Risk characteristics and exposure analysis
- Insurance risk assessment principles

PRACTICAL APPLICATION

Analyzing a Property & Casualty Insurance risk profile

DAY 02

Property & Casualty Underwriting & Risk Selection

- Principles of Property & Casualty underwriting
- Risk selection and acceptance criteria
- Property risk assessment
- Casualty liability risk assessment
- Exposure measurement and classification
- Underwriting information and documentation
- Policy terms and conditions

DAY 02 — CONTINUED

- Risk-based pricing considerations
- Underwriting authority and referral processes

WORKSHOP

Evaluating and underwriting a Property & Casualty risk

DAY 03

Claims Management & Loss Control

- Fundamentals of Property & Casualty claims management
- Claims notification and assessment
- Claims investigation and documentation
- Coverage verification and liability assessment
- Claims evaluation and settlement considerations
- Fraud indicators and claims controls
- Loss prevention and risk mitigation
- Claims trends and loss analysis
- Improving claims efficiency and customer experience

PRACTICAL APPLICATION

Managing a complex Property & Casualty claim

DAY 04

Portfolio Management, Performance & Risk Control

- Property & Casualty portfolio management
- Portfolio segmentation and risk concentration
- Underwriting performance analysis
- Claims and loss performance
- Loss ratios and other insurance performance indicators
- Monitoring exposure accumulation

DAY 04 — CONTINUED

- Risk mitigation and portfolio controls
- Reinsurance considerations in Property & Casualty portfolios
- Data-driven portfolio management

WORKSHOP

Conducting a Property & Casualty portfolio performance review

DAY 05

Strategic P&C Insurance Management & Continuous Improvement

- Strategic management of Property & Casualty Insurance
- Integrating underwriting, claims, and risk management
- Portfolio profitability and sustainable performance
- Operational and regulatory considerations
- Improving underwriting quality and claims outcomes
- Risk governance and internal controls
- Insurance performance dashboards and reporting
- Identifying opportunities for portfolio improvement
- Developing strategic improvement initiatives
- Final Integrated Workshop: Developing a comprehensive Property & Casualty Insurance Management framework and portfolio improvement plan.

Register or Request More Information

Course page: https://quest-training.com/courses/property-casualty-insurance-management-training-course
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