QUEST
Professional Center

PROFESSIONAL TRAINING COURSE

Course No. 1095

International Banking Operations

TRADE FINANCE & INTERNATIONAL BANKING
FINANCE, INVESTMENT & BANKING

DURATION
5 Days

DELIVERY
Classroom

LOCATION
Munich, Germany

DATES
11 – 15 Jan 2027

Scheduled Event Details

CITY	Munich, Germany
DATE	11 – 15 Jan 2027
DELIVERY TYPE	Classroom
COURSE FEE	€5,400

Course Overview

International Banking Operations is a comprehensive professional training course designed to equip banking professionals, financial institutions, government entities, and multinational organizations with the advanced knowledge and practical skills required to manage and optimize international banking operations in accordance with global banking standards and industry best practices. As cross-border financial transactions continue to grow in volume and complexity, efficient international banking operations have become essential for supporting global trade, investment, regulatory compliance, and sustainable business growth.

The course provides participants with an in-depth understanding of the core components of international banking operations, including correspondent banking relationships, international payment systems, cross-border funds transfers, foreign currency settlements, trade finance operations, documentary credits, documentary collections, bank guarantees, treasury services, liquidity management, SWIFT messaging, and international clearing and settlement mechanisms. Participants will gain practical insights into how financial institutions manage international transactions while maintaining operational efficiency, security, and regulatory compliance.

The program further explores the integration of International Banking Operations with Corporate Banking, Trade Finance, Treasury Management, Foreign Exchange Operations, Enterprise Risk Management, Regulatory Compliance, Anti-Money Laundering (AML), Counter-Terrorist Financing (CTF), sanctions compliance, Financial Technology (FinTech), Digital Banking Transformation, Cybersecurity, Data Governance, and Operational Risk Management. Participants will strengthen their ability to improve operational performance, manage cross-border risks, optimize transaction processing, and enhance customer service across international banking activities.

Through interactive workshops, international banking case studies, operational process simulations, payment transaction exercises, compliance scenarios, and practical implementation activities, participants will develop the capabilities required to manage international banking operations effectively. By the end of the course, participants will be equipped to strengthen governance, improve operational efficiency, ensure regulatory compliance, reduce operational and financial risks, and support sustainable growth in an increasingly global financial environment.

Objectives

- Analyze International Banking Operations concepts and evaluate their impact on cross-border banking activities and organizational performance by the end of the course.
- Develop effective frameworks for managing international banking operations in accordance with global banking standards.
- Evaluate correspondent banking relationships, international payment systems, trade finance services, and foreign currency operations.
- Apply international best practices to improve operational efficiency across cross-border banking transactions.
- Design operational processes that enhance transaction accuracy, customer service, and operational resilience.
- Improve strategic decision-making through operational risk assessment and international banking performance analysis.
- Strengthen governance through regulatory compliance, AML controls, CTF measures, sanctions compliance, and operational risk management.
- Implement Key Performance Indicators (KPIs) to measure operational performance, transaction efficiency, service quality, and risk management effectiveness.
- Assess the role of Financial Technology (FinTech), Digital Banking Transformation, automation, and cybersecurity in modern international banking operations.
- Align international banking operations with enterprise strategy, corporate banking objectives, treasury management, operational excellence, and sustainable organizational growth before course completion.

Who Should Attend

This course is designed for International Banking Managers, Operations Managers, Corporate Banking Managers, Trade Finance Managers, Treasury Managers, Correspondent Banking Managers, Payment Operations Specialists, Foreign Exchange Professionals, Risk Managers, Compliance Officers, AML Professionals, Internal Auditors, Product Managers, Relationship

Managers, Financial Analysts, Banking Operations Specialists, and professionals responsible for international banking activities.

The program is equally valuable for professionals working in central banks, regulatory authorities, government institutions, multinational corporations, export and import companies, logistics providers, international financial institutions, consulting firms, FinTech organizations, payment service providers, and decision-makers responsible for cross-border banking, operational excellence, regulatory compliance, and international financial services.

Learning Outcomes

- By the end of this course, participants will be able to:
- Manage international banking operations in accordance with global banking standards and best practices.
- Evaluate correspondent banking services, international payment systems, and cross-border settlement processes.
- Apply AML, CTF, sanctions compliance, and regulatory requirements within international banking operations.
- Assess operational, financial, legal, and compliance risks associated with international banking activities.
- Improve transaction processing efficiency and customer service quality across international banking services.
- Measure operational performance using KPIs and operational excellence metrics.
- Integrate FinTech solutions, digital banking technologies, and automation into international banking operations.
- Prepare professional operational reports that support executive decision-making and performance improvement.
- Recommend strategic solutions that enhance operational resilience, regulatory compliance, and international banking efficiency.
- Develop a practical implementation roadmap that strengthens governance, improves operational performance, enhances customer value, reduces operational and financial risks, and supports sustainable growth within international banking operations.

Course Outline

DAY 01

Foundations of International Banking Operations

- Introduction to international banking operations
- Structure of the global banking system
- Correspondent banking relationships
- International banking products and services

PRACTICAL APPLICATION OR DISCUSSION

Mapping the international banking transaction lifecycle

DAY 02

International Payments and Trade Finance Operations

- Cross-border payment systems and international funds transfers
- SWIFT messaging standards and payment processing
- Documentary credits, documentary collections, and bank guarantees
- Clearing, settlement, and correspondent account management

PRACTICAL APPLICATION OR DISCUSSION

Processing an international trade finance transaction

DAY 03

Compliance, Risk Management, and Governance

- Anti-Money Laundering (AML) and Counter-Terrorist Financing (CTF)
- International sanctions compliance
- Operational, credit, legal, and foreign exchange risk management
- Internal controls and governance frameworks

DAY 03 — CONTINUED

PRACTICAL APPLICATION OR DISCUSSION

Evaluating risks within international banking operations

DAY 04

Digital Transformation and Operational Excellence

- Financial Technology (FinTech) in international banking
- Digital Banking Transformation and process automation
- Cybersecurity and data protection
- Performance measurement using KPIs and operational metrics

PRACTICAL APPLICATION OR DISCUSSION

Designing a digital operating model for international banking operations

DAY 05

Strategic Management of International Banking Operations

- Developing an international banking operations strategy
- Enhancing customer experience and service quality
- Emerging trends in global banking operations
- Continuous improvement and operational resilience

FINAL WORKSHOP

Developing a comprehensive International Banking Operations implementation roadmap that includes correspondent banking optimization, international payment processing, trade finance operations, regulatory compliance, AML and CTF controls, sanctions compliance, risk management, Digital Banking Transformation, FinTech integration, KPI measurement, governance enhancement, customer service improvement, and continuous improvement initiatives to strengthen operational efficiency, improve service quality, reduce operational risks, and support sustainable international banking growth.

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