

Course No. 1742

Government Resilience & Disaster Recovery Training Course

**GOVERNMENT RISK MANAGEMENT & BUSINESS CONTINUITY
GOVERNMENT & PUBLIC SECTOR**

DURATION

5 Days

LOCATION

Amman, Jordan

DELIVERY

Classroom

DATES

28 Dec 2026 – 1 Jan 2027



Scheduled Event Details

CITY	Amman, Jordan
DATE	28 Dec 2026 – 1 Jan 2027
DELIVERY TYPE	Classroom
COURSE FEE	€3,100

Course Overview

The Government Resilience & Disaster Recovery Training Course provides a strategic and practical framework for enabling ministries, government entities, and public-sector organizations to prepare for, respond to, and recover from disasters, crises, disruptions, and operational interruptions while maintaining critical government services. The course focuses on developing organizational resilience, strengthening preparedness, and establishing practical capabilities that enable government institutions to protect essential functions and recover effectively.

Government resilience requires more than emergency response. It involves the ability to anticipate threats, understand organizational vulnerabilities, prepare for disruption, respond effectively under pressure, and restore critical operations within appropriate timeframes. Effective resilience therefore integrates risk management, business continuity, disaster recovery, crisis management, technology resilience, workforce readiness, facilities, supply chains, communications, and stakeholder coordination.

The program covers the essential principles of government resilience and disaster recovery, including risk and threat identification, business impact analysis, critical service identification, dependency analysis, continuity strategies, disaster recovery planning, crisis response, emergency coordination, communications, resource management, technology recovery, and organizational preparedness.

Particular emphasis is placed on developing practical and actionable resilience plans rather than relying solely on theoretical documentation. Participants will learn how to establish recovery priorities, identify alternative resources and operating arrangements, develop crisis leadership structures, manage disruption scenarios, coordinate response activities, test plans through simulations, and use lessons learned to strengthen organizational readiness.

Through case studies, risk assessment exercises, business impact analysis, crisis simulations, continuity planning, disaster recovery exercises, and implementation workshops, participants will develop the practical capabilities required to strengthen government resilience, reduce the impact of disruptions, accelerate recovery of critical services, and support the continuity of essential government operations.

Objectives

- Analyze the fundamental principles of government resilience, business continuity, and disaster recovery.
- Assess risks and threats that could affect critical government services, operations, and resources.
- Identify and prioritize critical government functions, services, processes, and dependencies.
- Apply Business Impact Analysis techniques to assess the consequences of operational disruptions.
- Develop appropriate continuity and recovery strategies for different disruption scenarios.
- Design practical Business Continuity and Disaster Recovery Plans aligned with organizational priorities.
- Develop clear crisis leadership structures, roles, responsibilities, and escalation mechanisms.
- Apply crisis management and internal and external communication practices during emergencies.
- Assess the readiness of people, facilities, technology, data, suppliers, and critical resources.
- Design exercises, simulations, and testing programs to validate continuity and recovery capabilities.
- Analyze incident and exercise results to identify preparedness gaps and corrective actions.
- Develop a practical roadmap for strengthening government resilience and sustaining critical services.

Who Should Attend

This training course is designed for government executives, senior public-sector leaders, risk managers, business continuity managers, disaster recovery professionals, crisis management managers, emergency management professionals, and operations leaders responsible for organizational resilience and critical service continuity.

It is particularly relevant to ministries, government authorities, municipalities, and public-sector organizations responsible for delivering essential services or managing critical operations that may be affected by natural disasters, technological failures, cyber incidents, infrastructure disruptions, supply chain interruptions, or other crisis scenarios.

The program will also benefit business continuity specialists, risk professionals, IT disaster recovery teams, information security professionals, emergency and safety managers, facilities managers, supply chain professionals, project and program managers, communications teams, governance professionals, and decision makers responsible for protecting critical government services and organizational capabilities.

Learning Outcomes

- Explain the concepts of government resilience, business continuity, disaster recovery, and crisis management.
- Identify risks, threats, vulnerabilities, and disruptions that could affect government operations.
- Identify critical services, functions, processes, resources, and organizational dependencies.
- Conduct a Business Impact Analysis to determine the consequences of service and operational disruption.
- Establish appropriate continuity and recovery priorities for critical government functions.
- Develop practical business continuity and disaster recovery strategies.
- Prepare response and recovery plans defining roles, responsibilities, resources, and escalation procedures.
- Develop crisis communication approaches for internal and external stakeholders.
- Assess the readiness of personnel, facilities, technology, data, suppliers, and critical infrastructure.
- Design and conduct exercises and simulations to test resilience and recovery capabilities.
- Analyze exercise and incident results to identify preparedness gaps and corrective actions.
- Apply lessons learned to improve continuity and disaster recovery plans.
- Establish continuous improvement mechanisms for strengthening organizational resilience.
- Develop an implementation roadmap for improving government resilience and sustaining critical services.

Course Outline

DAY 01

Foundations of Government Resilience & Risk Management

- Government resilience and its importance in the public sector
- Relationship between risk management, business continuity, and disaster recovery
- Crisis, disaster, and disruption scenarios affecting government organizations
- Risk, threat, vulnerability, and dependency identification
- Assessing organizational resilience and preparedness
- Identifying critical government services and functions

PRACTICAL APPLICATION

Conduct an initial resilience and risk assessment for a government organization and identify priority critical services

DAY 02

Business Impact Analysis & Continuity Strategies

- Principles and methodology of Business Impact Analysis
- Identifying critical processes, services, resources, and dependencies
- Assessing the operational and organizational impact of disruption
- Evaluating impacts on citizens, stakeholders, and service delivery
- Establishing recovery priorities and continuity requirements
- Identifying alternative resources, facilities, suppliers, and operating arrangements

PRACTICAL APPLICATION

Conduct a Business Impact Analysis for a critical government service and develop an appropriate continuity strategy

DAY 03

Business Continuity & Disaster Recovery Planning

- Developing effective Business Continuity Plans
- Developing Disaster Recovery Plans
- Incident management, command, and control structures
- Defining roles, responsibilities, authorities, and escalation procedures
- Managing workforce, facilities, suppliers, and critical resources during disruption
- Technology, data, systems, and digital service recovery

PRACTICAL APPLICATION

Develop a response and recovery plan for a selected government disruption scenario

DAY 04

Crisis Management, Communications & Preparedness Testing

- Principles of crisis and emergency management in government
- Decision-making during crises and periods of uncertainty
- Crisis communication and stakeholder coordination
- Information management and reporting during incidents
- Designing resilience exercises and simulation programs
- Testing continuity and disaster recovery plans

PRACTICAL APPLICATION

Conduct a government crisis simulation and evaluate response effectiveness and organizational readiness

DAY 05

Recovery, Lessons Learned & Sustainable Resilience

- Managing recovery and restoration of critical government services
- Post-incident review and lessons learned
- Identifying resilience and preparedness gaps

DAY 05 — CONTINUED

- Corrective actions and improvement planning
- Updating continuity and disaster recovery plans based on testing and incidents
- Building a culture of resilience and preparedness
- Governance of organizational resilience, business continuity, and disaster recovery

FINAL WORKSHOP

Develop an integrated Government Resilience & Disaster Recovery roadmap covering risk assessment, critical service identification, Business Impact Analysis, continuity strategies, response and recovery plans, crisis leadership, resource management, technology and data recovery, crisis communications, testing and simulations, lessons learned, corrective actions, governance, continuous improvement, and sustainable critical service delivery.

Register or Request More Information

Course page: <https://quest-training.com/courses/government-resilience-disaster-recovery-training-course>

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