

Course No. 1704

Government Innovation & Public Sector Transformation Training Course

**PUBLIC SECTOR INNOVATION & FUTURE GOVERNMENT
GOVERNMENT & PUBLIC SECTOR**

DURATION

5 Days

DELIVERY

Classroom



Course Overview

The Government Innovation & Public Sector Transformation Training Course provides a practical framework for enabling government organizations to build innovation capabilities, redesign operating models, and deliver sustainable transformation across public services and institutional operations. The course focuses on translating innovation from isolated initiatives into structured organizational capabilities that create measurable public value.

Government institutions face increasing pressure to improve service quality, respond to changing citizen expectations, optimize resources, adopt new technologies, and address complex societal challenges. Public-sector transformation therefore requires more than introducing new technologies; it requires rethinking policies, processes, organizational structures, capabilities, and service delivery models.

The program explores the principles of government innovation, public-sector transformation, innovation ecosystems, strategic innovation, service innovation, process redesign, digital transformation, and organizational agility. Participants will learn how to identify transformation opportunities, generate innovative solutions, evaluate ideas, develop pilots, and scale successful initiatives across government organizations.

The course also addresses transformation governance, leadership, change management, innovation culture, stakeholder engagement, performance measurement, and resistance management. Participants will develop practical approaches for aligning innovation initiatives with government strategies, national priorities, institutional objectives, available resources, and measurable outcomes.

Through government case studies, innovation assessments, transformation workshops, problem-solving exercises, and practical roadmap development, participants will build the capability to design and manage public-sector transformation initiatives. The course is suitable for ministries, government authorities, municipalities, regulatory bodies, public institutions, and government-owned organizations.

Objectives

- Analyze the principles of government innovation and public-sector transformation.
- Assess organizational capabilities, structures, processes, and cultures that influence government innovation.
- Identify strategic opportunities for innovation and transformation across government services and operations.
- Apply innovation methodologies to address complex public-sector challenges.
- Develop innovative solutions that respond to citizen, business, and stakeholder needs.
- Redesign government processes, services, and operating models to improve efficiency and public value.
- Evaluate emerging technologies and their potential contribution to government transformation.
- Develop innovation pilots, prototypes, and implementation initiatives.
- Establish governance mechanisms for managing innovation and transformation portfolios.
- Strengthen leadership and change management capabilities required for successful transformation.
- Develop performance indicators to measure innovation outcomes and transformation impact.
- Prepare an integrated Government Innovation & Public Sector Transformation roadmap.

Who Should Attend

This training course is designed for government executives, senior leaders, transformation directors, innovation managers, strategy and planning professionals, organizational development specialists, and professionals responsible for improving government performance and public services.

The course is particularly relevant to professionals working in ministries, government authorities, municipalities, regulatory bodies, public institutions, and government-owned organizations. It is also suitable for specialists in digital transformation, service design, process improvement, strategic planning, policy development, performance management, project and program management, and organizational change.

The program will benefit decision makers and cross-functional transformation teams seeking practical approaches for developing innovation capabilities, redesigning services, implementing strategic transformation initiatives, and creating sustainable organizational change.

Learning Outcomes

- Explain the principles and models of government innovation and public-sector transformation.
- Assess organizational readiness and innovation maturity within a government institution.
- Identify strategic transformation opportunities and high-impact innovation priorities.
- Analyze complex public-sector challenges and develop structured problem definitions.
- Apply innovation and creative problem-solving methodologies to government challenges.
- Design citizen-centered and value-driven solutions for public services.
- Redesign government processes and operating models to improve efficiency and effectiveness.
- Develop and test innovation pilots, prototypes, and transformation initiatives.
- Establish governance structures for managing innovation programs and transformation portfolios.
- Apply change management and stakeholder engagement approaches to overcome transformation barriers.
- Develop KPIs and performance measures for evaluating innovation and transformation outcomes.
- Prepare a practical roadmap for implementing and scaling government innovation and public-sector transformation.

Course Outline

DAY 01

Foundations of Government Innovation & Public-Sector Transformation

- The concept and evolution of government innovation
- Drivers of public-sector transformation
- Innovation versus continuous improvement and organizational transformation
- Government innovation models, ecosystems, and institutional capabilities
- Assessing innovation maturity and organizational readiness

PRACTICAL APPLICATION

Conduct an innovation and transformation maturity assessment for a government organization

DAY 02

Strategic Innovation & Public-Sector Problem Solving

- Identifying strategic innovation opportunities
- Understanding complex government challenges and systemic problems
- Citizen, business, and stakeholder needs as drivers of innovation
- Creative thinking and structured problem-solving methodologies
- Prioritizing innovation opportunities based on impact, value, and feasibility

PRACTICAL APPLICATION

Identify and prioritize high-impact innovation opportunities within a government organization

DAY 03

Service Innovation, Process Redesign & Transformation

- Redesigning government services and operating processes
- Human-centered innovation and citizen experience
- Business process improvement and service simplification
- Digital transformation and technology-enabled innovation
- Developing prototypes, pilots, and minimum viable solutions

PRACTICAL APPLICATION

Redesign a government service or process and develop an innovation prototype

DAY 04

Transformation Leadership, Governance & Change

- Leadership roles in government innovation and transformation
- Building an innovation-oriented organizational culture
- Transformation governance and portfolio management
- Stakeholder engagement and cross-government collaboration
- Managing resistance, organizational barriers, and transformation risks

DAY 04 — CONTINUED

PRACTICAL APPLICATION

Develop a governance and change management framework for a government transformation initiative

DAY 05**Innovation Scaling, Performance & Transformation Roadmap**

- Scaling successful innovation initiatives across government organizations
- Developing sustainable innovation capabilities
- Measuring innovation performance and transformation impact
- Linking innovation initiatives to government strategy, budgets, and priorities
- Continuous improvement and institutionalizing innovation

FINAL WORKSHOP

Develop an integrated Government Innovation & Public Sector Transformation roadmap covering strategic priorities, innovation opportunities, service and process redesign, pilots, governance, leadership, change management, KPIs, scaling, and implementation phases.

Register or Request More Information

Course page: <https://quest-training.com/courses/government-innovation-public-sector-transformation-training-course>

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