QUEST
Professional Center

PROFESSIONAL TRAINING COURSE

Course No. 1745

Enterprise Risk Management in the Public Sector Training Course

GOVERNMENT RISK MANAGEMENT & BUSINESS CONTINUITY
GOVERNMENT & PUBLIC SECTOR

DURATION
5 Days

DELIVERY
Classroom

Course Overview

The Enterprise Risk Management in the Public Sector Training Course provides a strategic and practical framework for establishing and strengthening enterprise-wide risk management capabilities within ministries, government entities, and public-sector organizations. The course focuses on enabling organizations to identify, assess, prioritize, manage, monitor, and communicate risks that may affect strategic objectives, public services, operational performance, financial sustainability, regulatory compliance, and stakeholder confidence.

Public-sector organizations operate within complex environments characterized by changing policies, regulatory requirements, economic conditions, technology, cybersecurity threats, infrastructure dependencies, resource constraints, and evolving stakeholder expectations. Effective Enterprise Risk Management enables government organizations to move from fragmented risk management practices toward an integrated approach that connects risks with strategy, decision-making, performance management, governance, and organizational resilience.

The program covers the core components of Enterprise Risk Management, including risk governance, risk appetite, risk identification, risk assessment, risk analysis, risk prioritization, risk treatment, risk ownership, risk monitoring, risk reporting, emerging risks, and risk culture. Participants will explore how to establish risk management frameworks that are proportionate to the organization’s objectives, operating environment, and public-sector responsibilities.

Particular emphasis is placed on integrating risk management into strategic and operational decision-making. Participants will learn how to identify strategic and operational risks, assess their likelihood and potential impact, develop appropriate risk responses, establish Key Risk Indicators, maintain risk registers, and provide meaningful risk information to executives, committees, and decision makers.

Through practical case studies, risk assessment exercises, risk register development, risk appetite discussions, scenario analysis, Key Risk Indicator development, and risk reporting workshops, participants will develop practical capabilities to strengthen enterprise risk management, improve decision quality, increase organizational resilience, and support the achievement of government objectives.

Objectives

- Analyze the principles and components of Enterprise Risk Management in the public sector.
- Assess the internal and external risk environment affecting government organizations and strategic objectives.
- Identify strategic, operational, financial, regulatory, technology, cybersecurity, reputational, and emerging risks.
- Apply structured methodologies for assessing risk likelihood, impact, velocity, and overall exposure.
- Develop risk criteria and risk assessment approaches aligned with organizational priorities.
- Establish appropriate risk appetite, tolerance levels, and escalation thresholds.
- Develop comprehensive risk registers with clearly defined risk owners and response actions.
- Evaluate risk response options and select appropriate treatment strategies.
- Develop Key Risk Indicators to monitor significant and emerging risks.
- Strengthen risk reporting and communication for executives, committees, and decision makers.
- Integrate Enterprise Risk Management with strategy, performance management, governance, and business continuity.
- Develop a practical roadmap for strengthening enterprise-wide risk management capabilities.

Who Should Attend

This training course is designed for government executives, senior managers, Chief Risk Officers, risk managers, governance professionals, internal control specialists, strategic planning professionals, and managers responsible for organizational performance and resilience.

It is particularly relevant to ministries, government authorities, municipalities, regulatory bodies, public agencies, and public-sector organizations seeking to establish or enhance integrated risk management frameworks and improve the way risk information supports strategic and operational decision-making.

The program will also benefit internal auditors, compliance professionals, finance managers, project and program managers, operational managers, cybersecurity and technology risk professionals, business continuity specialists, quality and performance professionals, and decision makers involved in risk oversight, governance, strategic planning, and organizational resilience.

Learning Outcomes

- Explain the principles, objectives, and structure of Enterprise Risk Management in the public sector.
- Assess the organization’s internal and external risk environment.
- Identify and categorize strategic, operational, financial, compliance, technology, cybersecurity, reputational, and emerging risks.
- Conduct structured risk assessments using likelihood and impact criteria.
- Prioritize risks according to their potential effect on strategic and operational objectives.
- Develop risk registers containing risk descriptions, causes, consequences, owners, controls, and response actions.
- Establish risk appetite, tolerance levels, escalation thresholds, and decision criteria.
- Evaluate existing controls and identify control gaps and improvement opportunities.
- Develop appropriate risk treatment and mitigation strategies.
- Design Key Risk Indicators for monitoring significant risks and emerging exposures.
- Prepare effective risk reports for executives, risk committees, and senior decision makers.
- Integrate risk management with strategy, performance management, business continuity, and organizational governance.
- Apply scenario analysis to evaluate potential impacts of significant and emerging risks.
- Develop a practical roadmap for improving enterprise risk management maturity.

Course Outline

DAY 01

Foundations of Enterprise Risk Management in the Public Sector

- Principles and objectives of Enterprise Risk Management
- The role of risk management in government organizations
- Public-sector risk environments and risk complexity
- Linking risk management with strategic objectives and public value
- Risk governance structures and responsibilities
- Risk culture, accountability, and leadership

DAY 01 — CONTINUED

> **PRACTICAL APPLICATION**
> Assess the enterprise risk environment of a selected government organization

DAY 02

Risk Identification, Assessment & Prioritization

- Identifying strategic and operational risks
- Financial, regulatory, compliance, technology, cybersecurity, and reputational risks
- Emerging risks and external risk drivers
- Risk causes, events, consequences, and dependencies
- Risk assessment methodologies
- Likelihood, impact, velocity, and risk exposure

> **PRACTICAL APPLICATION**
> Conduct a comprehensive risk assessment and develop a prioritized risk profile

DAY 03

Risk Appetite, Controls & Risk Response

- Principles of risk appetite and risk tolerance
- Establishing risk criteria and escalation thresholds
- Risk ownership and accountability
- Identifying and evaluating existing controls
- Control effectiveness and control gaps
- Risk response and treatment strategies
- Avoidance, reduction, transfer, acceptance, and other response options

> **PRACTICAL APPLICATION**
> Develop a risk appetite framework and design response strategies for priority risks

DAY 04

Risk Monitoring, Key Risk Indicators & Reporting

- Risk monitoring and ongoing risk assessment
- Developing Key Risk Indicators
- Risk dashboards and management reporting
- Risk escalation and early warning mechanisms
- Scenario analysis and stress-based risk assessment
- Communicating risk information to executives and decision makers
- Integrating risk reporting with performance management

PRACTICAL APPLICATION

Develop a risk dashboard and Key Risk Indicators for a selected government organization

DAY 05

ERM Integration, Governance & Continuous Improvement

- Integrating Enterprise Risk Management with strategy and planning
- Linking risk management with business continuity and organizational resilience
- Risk governance, oversight, and committee structures
- Reviewing risk management effectiveness and maturity
- Lessons learned and continuous risk improvement
- Building an effective public-sector risk culture
- Developing an enterprise-wide risk management roadmap

FINAL WORKSHOP

Develop an integrated Enterprise Risk Management framework for a government organization covering risk governance, risk identification, risk assessment, risk prioritization, risk appetite, risk ownership, controls, treatment strategies, Key Risk Indicators, risk reporting, scenario analysis, strategic integration, business continuity, resilience, governance, and continuous improvement.

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Register or Request More Information

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