QUEST Professional Center

PROFESSIONAL TRAINING COURSE

Course No. 1330

Business Resilience & Risk Management Training Course

CRISIS, RESILIENCE & BUSINESS CONTINUITY MANAGEMENT
BUSINESS, MANAGEMENT & LEADERSHIP

DURATION
5 Days

DELIVERY
Classroom

LOCATION
Doha, Qatar

DATES
7 – 11 Dec 2026

Scheduled Event Details

CITY	Doha, Qatar
DATE	7 – 11 Dec 2026
DELIVERY TYPE	Classroom
COURSE FEE	€4,400

Course Overview

The Business Resilience & Risk Management Training Course provides a strategic and practical framework for strengthening an organization’s ability to anticipate risks, withstand disruption, adapt to changing conditions, and continue delivering critical products and services. The course brings together business resilience, enterprise risk management, operational risk, business continuity, crisis management, and organizational preparedness to help leaders and professionals build a more coordinated approach to protecting organizational performance and long-term sustainability.

Organizations operate in increasingly interconnected environments where operational failures, technology disruptions, cybersecurity incidents, supply chain interruptions, financial pressures, regulatory changes, infrastructure problems, workforce challenges, and external events can affect multiple functions at the same time. Effective risk management therefore requires more than identifying individual risks. It requires understanding dependencies, evaluating potential impacts, establishing appropriate controls, preparing for disruption, and developing the organizational capabilities needed to respond and recover effectively.

The course focuses on practical approaches for identifying and assessing strategic, operational, financial, technological, third-party, compliance, and resilience risks. Participants will explore how to prioritize risks, assess organizational vulnerabilities, develop mitigation and treatment strategies, strengthen business continuity arrangements, and establish clear governance and accountability. The program also examines how risk information can support executive decision-making, resource allocation, strategic planning, and operational performance.

Through practical case studies, risk assessment exercises, scenario analysis, resilience workshops, and implementation activities, participants will develop a structured approach to strengthening business resilience and risk management within their organizations. The course supports organizations in moving from reactive risk response toward proactive preparedness, adaptive capability, continuous improvement, and stronger organizational resilience.

Objectives

- Analyze the principles of business resilience and enterprise risk management and their relationship to organizational performance during the course.
- Develop a structured framework for identifying strategic, operational, financial, technological, third-party, compliance, and resilience-related risks.
- Evaluate organizational vulnerabilities, dependencies, critical processes, and potential points of failure that may affect business performance.
- Apply practical risk assessment methods to determine likelihood, impact, exposure, and priority across different risk categories.
- Design effective risk treatment strategies that address prevention, mitigation, transfer, acceptance, response, and recovery requirements.
- Improve the integration of risk management, business continuity, crisis management, and operational resilience.
- Assess the effectiveness of existing controls and identify opportunities to strengthen risk prevention, detection, response, and recovery capabilities.
- Strengthen executive and management decision-making by applying risk-based analysis to strategic and operational choices.
- Implement practical approaches for managing third-party, supply chain, technology, and other interconnected business risks.
- Evaluate organizational resilience through scenario analysis, stress testing, exercises, and capability assessments.
- Develop risk monitoring and reporting mechanisms that support management oversight, escalation, and continuous improvement.
- Prepare an actionable business resilience and risk management improvement roadmap for implementation within the participant’s organization.

Who Should Attend

The Business Resilience & Risk Management Training Course is designed for executives, senior managers, department heads, and professionals responsible for enterprise risk management, operational risk, business resilience, business continuity, crisis management, governance, compliance, internal control, and organizational performance. It is particularly relevant for Risk

Managers, Enterprise Risk Managers, Operational Risk Specialists, Business Continuity Managers, Resilience Managers, Crisis Managers, Governance Managers, Compliance Professionals, Internal Control Specialists, and Risk Analysts.

The course is also suitable for Operations Managers, Finance Managers, Information Technology Managers, Cybersecurity Professionals, Supply Chain and Procurement Managers, Human Resources Managers, Project Managers, Legal and Regulatory Professionals, Quality Managers, and strategic planning teams whose activities involve risk identification, control, preparedness, operational resilience, or business performance. It is especially valuable for executives and decision makers who require a stronger understanding of how risk information can support strategic choices and organizational resilience.

The program is particularly relevant to government entities, ministries, public sector organizations, banks and financial institutions, oil and gas companies, energy organizations, utilities, industrial organizations, technology companies, telecommunications organizations, and large corporations where effective risk management, business resilience, continuity, and adaptive capacity are critical to maintaining essential operations and achieving strategic objectives.

Learning Outcomes

- Explain the core principles of business resilience, enterprise risk management, operational risk, and organizational preparedness.
- Identify and categorize strategic, operational, financial, technological, third-party, compliance, and resilience risks.
- Map critical business processes, resources, dependencies, and vulnerabilities that could affect organizational performance.
- Conduct structured risk assessments using practical methods for evaluating likelihood, impact, exposure, and priority.
- Develop appropriate risk treatment and mitigation strategies based on organizational objectives and risk tolerance.
- Evaluate the effectiveness of existing controls and identify weaknesses, gaps, and improvement opportunities.
- Integrate business resilience with business continuity, crisis management, disaster recovery, and enterprise risk management.

- Assess the resilience of critical operations and services under different disruption scenarios.
- Apply scenario analysis, stress testing, and resilience exercises to identify preparedness gaps.
- Develop risk dashboards, reporting structures, escalation mechanisms, and management information for decision makers.
- Strengthen third-party and supply chain resilience through structured risk assessment and continuity considerations.
- Develop a practical action plan for strengthening business resilience and risk management within the workplace.

Course Outline

DAY 01

Foundations of Business Resilience & Risk Management

- Understanding business resilience and its role in organizational performance
- Principles of enterprise risk management and organizational resilience
- Relationship between risk management, business continuity, crisis management, and operational resilience
- Strategic, operational, financial, technological, compliance, and third-party risks
- Risk governance, accountability, leadership, and management responsibilities
- Organizational risk appetite, tolerance, and decision-making considerations
- Identifying critical business services, processes, assets, and resources
- Understanding interdependencies and organizational exposure
- Developing a risk-aware and resilience-focused organizational culture

> **PRACTICAL APPLICATION**
>
> Conduct an initial organizational resilience assessment and identify critical risks and dependencies

DAY 02

Risk Identification, Assessment & Prioritization

- Risk identification methodologies and structured risk analysis
- Risk registers, risk categories, risk ownership, and accountability
- Likelihood and impact assessment
- Financial, operational, regulatory, customer, technological, and reputational consequences
- Risk scoring, prioritization, and risk treatment thresholds
- Identifying vulnerabilities, dependencies, concentration risks, and single points of failure
- Assessing emerging and interconnected risks
- Risk aggregation and understanding cumulative exposure
- Developing risk maps and management-level risk summaries

PRACTICAL APPLICATION

Build a risk assessment and prioritization model for a critical organizational function

DAY 03

Risk Treatment, Controls & Business Resilience

- Risk treatment options and selecting appropriate responses
- Preventive, detective, corrective, and recovery controls
- Evaluating control effectiveness and residual risk
- Strengthening operational risk management
- Managing technology, cybersecurity, information, and infrastructure risks
- Third-party, supplier, and supply chain risk management
- Workforce, facilities, and resource resilience
- Business continuity strategies for critical operations and services
- Developing organizational capabilities for disruption response and recovery
- Integrating risk treatment with business continuity and operational resilience

PRACTICAL APPLICATION

Develop a risk treatment and resilience strategy for a selected business process

DAY 04

Scenario Analysis, Stress Testing & Resilience Under Disruption

- Scenario analysis and disruption-based risk assessment
- Developing realistic business disruption scenarios
- Stress testing critical operations, resources, and services
- Assessing organizational response capacity and recovery capabilities
- Crisis management and executive decision-making under uncertainty
- Evaluating communication, escalation, coordination, and resource allocation
- Testing business continuity and resilience arrangements
- Identifying capability gaps and areas of operational vulnerability
- Lessons learned from exercises, incidents, and near misses

> **PRACTICAL APPLICATION**
>
> Conduct a resilience scenario exercise and evaluate organizational response, recovery, and decision-making

DAY 05

Risk Governance, Monitoring & Continuous Improvement

- Establishing effective risk and resilience governance
- Executive oversight, risk ownership, accountability, and management reporting
- Developing risk indicators, resilience indicators, and early warning mechanisms
- Monitoring risk exposure and changes in organizational vulnerability
- Developing management dashboards and escalation processes
- Integrating risk information into strategic planning and operational decision-making
- Building a continuous improvement approach for business resilience
- Reviewing incidents, disruptions, exercises, and lessons learned
- Measuring resilience maturity and prioritizing improvement initiatives
- Developing an enterprise-level resilience and risk improvement roadmap

DAY 05 — CONTINUED

> **FINAL WORKSHOP**
>
> Prepare a practical Business Resilience & Risk Management action plan for implementation within the organization

Register or Request More Information

Course page: https://quest-training.com/courses/business-resilience-risk-management-training-course
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