

Course No. 1275

AI in Government Training Course

AI FOR INDUSTRY
ARTIFICIAL INTELLIGENCE & APPLICATIONS

DURATION

5 Days

LOCATION

Madrid, Spain

DELIVERY

Classroom

DATES

25 – 29 Jan 2027



Scheduled Event Details

CITY	Madrid, Spain
DATE	25 – 29 Jan 2027
DELIVERY TYPE	Classroom
COURSE FEE	€6,000

Course Overview

The AI in Government Training Course is an advanced professional program designed to equip government executives, public-sector leaders, managers, policy professionals, digital transformation teams, data specialists, technology professionals, and decision-makers with the knowledge and practical capabilities required to understand and apply Artificial Intelligence across government organizations. As public institutions increasingly manage large volumes of administrative, financial, operational, citizen, and service data, AI can support more effective decision-making, improve service delivery, increase operational efficiency, and strengthen institutional performance.

The course explores practical applications of Artificial Intelligence, Machine Learning, Predictive Analytics, Generative AI, Natural Language Processing, Computer Vision, and intelligent automation within government environments. Participants will examine how AI can support citizen services, government operations, policy analysis, regulatory processes, public-sector workforce management, fraud detection, resource planning, document processing, knowledge management, service personalization, and government decision-making.

A central focus of the program is the responsible transformation of government data into actionable intelligence. Participants will learn how to identify valuable government data sources, evaluate data quality, recognize opportunities for automation and analytics, and assess AI use cases according to public value, feasibility, risk, cost, security, and organizational priorities. The course also addresses how AI can be integrated with digital government platforms, enterprise systems, data platforms, and existing public-sector processes.

The program places strong emphasis on responsible and trusted AI in government. It addresses data governance, privacy, cybersecurity, transparency, explainability, bias, accountability, human oversight, AI risk management, regulatory considerations, and organizational readiness. Through government-focused case studies, practical workshops, scenario analysis, and implementation

exercises, participants will learn how to prioritize AI initiatives and develop practical strategies that support better public services, efficient government operations, evidence-based policymaking, and sustainable digital transformation.

Objectives

- Analyze government services and administrative processes to identify high-value opportunities for Artificial Intelligence implementation.
- Develop a comprehensive understanding of AI, Machine Learning, Predictive Analytics, Generative AI, and intelligent automation in government.
- Evaluate government, citizen, financial, operational, and administrative data for AI-supported analysis and decision-making.
- Apply Predictive Analytics concepts to government demand forecasting, resource planning, service delivery, and operational performance.
- Design AI-enabled approaches for improving citizen services, administrative processes, and government service accessibility.
- Improve operational efficiency through intelligent automation, document processing, workflow optimization, and AI-supported knowledge management.
- Evaluate AI applications for policy analysis, regulatory monitoring, public-sector planning, and evidence-based decision-making.
- Strengthen government data governance, privacy, cybersecurity, responsible AI, and AI risk management practices.
- Assess the organizational, technological, and workforce readiness required to implement AI across government institutions.
- Align AI initiatives with public-sector strategy, service quality, operational efficiency, transparency, security, and digital transformation objectives.
- Develop appropriate performance indicators for evaluating the effectiveness, value, risks, and adoption of government AI initiatives.
- Create a practical AI implementation roadmap for a government organization based on defined priorities, resources, governance requirements, and measurable outcomes.

Who Should Attend

The AI in Government Training Course is designed for government executives, ministry leaders, public-sector directors, department heads, government operations managers, digital transformation managers, innovation leaders, policy professionals, strategic planning professionals, IT managers, data managers, cybersecurity professionals, service delivery managers, and technology decision-makers.

The course is particularly relevant for professionals working in ministries, government authorities, municipalities, regulatory agencies, public-service organizations, government-owned institutions, and public-sector administrative departments. It is suitable for professionals involved in citizen services, government operations, finance, procurement, human resources, policy development, regulatory affairs, data management, information technology, digital government, public-sector analytics, and organizational transformation.

The program is also valuable for senior decision-makers, government innovation teams, enterprise architects, data analysts, AI specialists, business analysts, risk and compliance professionals, and transformation teams who need to understand how Artificial Intelligence can be responsibly integrated into government services and internal operations while maintaining appropriate governance, cybersecurity, privacy, transparency, accountability, and human oversight.

Learning Outcomes

- By the end of the AI in Government Training Course, participants will be able to:
- Explain the strategic role of Artificial Intelligence in modern government and public-sector transformation.
- Identify and prioritize AI use cases across citizen services, administration, operations, policy, finance, and regulatory functions.
- Analyze government and public-sector data to identify patterns, trends, anomalies, service opportunities, and operational challenges.
- Apply Predictive Analytics concepts to government demand forecasting, resource allocation, service planning, and performance management.
- Evaluate AI applications for citizen experience, digital government services, and service personalization.

- Design AI-supported approaches for document processing, workflow automation, knowledge management, and administrative efficiency.
- Assess the use of Generative AI and Natural Language Processing in government communication, policy analysis, documentation, and information management.
- Evaluate AI applications for fraud detection, compliance monitoring, regulatory processes, and public-sector risk management.
- Apply principles of government data governance, privacy, cybersecurity, transparency, explainability, and responsible AI.
- Assess organizational, technological, data, and workforce readiness for government AI implementation.
- Develop performance indicators for measuring AI impact on service quality, efficiency, cost, citizen experience, risk, and institutional performance.
- Prepare a structured AI implementation roadmap aligned with government priorities, governance requirements, resources, and digital transformation objectives.

Course Outline

DAY 01

Foundations of AI in Government

- Artificial Intelligence and its strategic role in modern government and public-sector transformation
- Fundamentals of AI, Machine Learning, Predictive Analytics, Generative AI, and intelligent automation
- Government data ecosystems and sources of administrative, citizen, financial, and operational data
- AI applications across ministries, government authorities, municipalities, regulatory organizations, and public services

PRACTICAL APPLICATION

Assessing organizational AI readiness and identifying high-value government AI opportunities

DAY 02

AI for Citizen Services and Government Operations

- AI applications in citizen services and digital government platforms
- Intelligent automation of administrative processes and government workflows
- Natural Language Processing and Generative AI for communication, documentation, and knowledge management
- Predictive Analytics for demand forecasting, resource planning, and government service optimization

PRACTICAL APPLICATION

Designing an AI-enabled solution to improve a government service or internal administrative process

DAY 03

AI for Policy, Risk, Compliance, and Decision-Making

- AI-supported policy analysis and evidence-based government decision-making
- Predictive analytics for public-sector planning, risk identification, and operational forecasting
- AI applications in fraud detection, compliance monitoring, and regulatory processes
- AI for financial analysis, resource allocation, procurement, and government performance management

PRACTICAL APPLICATION

Developing an AI use case for policy analysis, risk management, compliance, or government planning

DAY 04

Government Data, Governance, Cybersecurity, and Responsible AI

- Government data quality, data governance, interoperability, and AI-ready data strategies
- Privacy, cybersecurity, information protection, and risks associated with government AI systems

DAY 04 — CONTINUED

- AI governance, accountability, transparency, explainability, bias, and model risk management
- Human oversight, responsible AI, ethical considerations, regulatory requirements, and public trust

PRACTICAL APPLICATION

Developing a responsible AI governance and risk management framework for a government organization

DAY 05

Government AI Strategy and Implementation

- Developing an enterprise AI strategy for ministries and government organizations
- Prioritizing AI initiatives according to public value, feasibility, cost, risk, security, and strategic importance
- Measuring AI performance through service quality, citizen experience, efficiency, cost, risk, adoption, and institutional KPIs
- Future trends in AI-powered government, intelligent public services, Generative AI, digital government, and automated administration

FINAL WORKSHOP

Developing a comprehensive government AI implementation roadmap, including prioritized use cases, data requirements, technology and integration considerations, governance and cybersecurity controls, privacy requirements, implementation phases, workforce readiness, stakeholder engagement, performance indicators, risk management, and an action plan to improve public services, administrative efficiency, evidence-based decision-making, and digital transformation.

Register or Request More Information

Course page: <https://quest-training.com/courses/ai-in-government-training-course>

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