QUEST Professional Center

PROFESSIONAL TRAINING COURSE

Course No. 1118

Advanced Islamic Banking Operations

ISLAMIC BANKING & FINANCE
FINANCE, INVESTMENT & BANKING

DURATION **5 Days**	DELIVERY **Classroom**
LOCATION **Kuala Lumpur, Malaysia**	DATES **11 – 15 Jan 2027**

Scheduled Event Details

CITY	Kuala Lumpur, Malaysia
DATE	11 – 15 Jan 2027
DELIVERY TYPE	Classroom
COURSE FEE	€4,400

Course Overview

The Advanced Islamic Banking Operations training course is a comprehensive executive-level program designed to enhance the operational, managerial, and leadership capabilities of professionals working in Islamic banks and financial institutions offering Shariah-compliant products and services. As the global Islamic banking industry continues to expand and financial operations become increasingly complex, institutions require highly skilled professionals who can effectively manage banking operations while balancing Shariah compliance, risk management, operational excellence, digital transformation, and organizational sustainability.

This program focuses on the advanced operational functions that form the backbone of successful Islamic financial institutions. It explores international best practices in banking operations management, Islamic financing operations, investment account administration, treasury and liquidity management, back-office operations, internal controls, Shariah governance, operational risk management, and process optimization to meet evolving regulatory and technological requirements. Participants will learn how to establish an integrated operational framework that enhances institutional efficiency, improves service quality, and strengthens the confidence of customers and regulatory authorities.

The course also examines emerging trends shaping the future of Islamic banking operations, including digital transformation, intelligent automation, artificial intelligence in banking operations, financial technology (FinTech), customer experience enhancement, data management, business continuity, and operational resilience. These topics enable organizations to adapt to global industry developments while strengthening their competitiveness in both regional and international markets.

Through a balanced combination of advanced concepts, real-world case studies, practical workshops, and hands-on exercises, participants will develop a comprehensive understanding of how to design, manage, and continuously improve Islamic banking operations in accordance with international best practices and robust governance and compliance frameworks. The program emphasizes practical application to ensure participants can immediately transfer their learning into the workplace.

This course is ideally suited for government entities, central banks, regulatory authorities, Islamic banks, financial institutions, investment companies, financing organizations, public sector organizations, and large corporations seeking to strengthen workforce capabilities, improve operational efficiency, and deliver high-quality Shariah-compliant financial services in line with international professional standards.

Objectives

- Analyze Islamic banking operational frameworks and evaluate their effectiveness against international best practices.
- Develop operational strategies that enhance efficiency, productivity, and service quality within Islamic financial institutions.
- Evaluate Islamic financing operations and identify opportunities for continuous process improvement throughout the operational lifecycle.
- Apply Shariah governance principles and regulatory compliance requirements to banking operations.
- Design effective operational procedures for managing Islamic banking products and services.
- Improve operational risk management and internal control systems to strengthen business continuity.
- Enhance treasury, liquidity management, and financial operations to support sustainable institutional performance.
- Implement digital transformation and automation initiatives to optimize operational performance.
- Assess key performance indicators (KPIs) to measure operational effectiveness and support strategic decision-making.
- Align banking operations with regulatory requirements and internationally recognized Islamic banking standards.

Who Should Attend

This course is designed for executives, department managers, operations managers, branch managers, Islamic banking managers, business development managers, quality managers, organizational transformation leaders, and professionals working in banking operations departments within Islamic banks and financial institutions.

It is also highly beneficial for compliance officers, Shariah Supervisory Board members, risk managers, treasury managers, investment managers, internal auditors, compliance managers, governance specialists, professionals working in central banks, regulatory authorities, ministries of finance, financial market authorities, and government agencies responsible for supervising the financial sector.

The program is equally valuable for professionals specializing in Islamic banking services, Islamic finance, banking operations, internal controls, quality management, digital transformation, and financial innovation who seek to strengthen their technical expertise and leadership capabilities in line with the evolving demands of the Islamic banking industry.

Learning Outcomes

- By the end of this course, participants will be able to:
- Analyze the operational structure of Islamic banks and evaluate operational performance.
- Manage Islamic banking operations in accordance with the highest standards of quality, governance, and regulatory compliance.
- Operate and administer Islamic financing products efficiently and effectively.
- Apply Shariah governance principles to daily banking operations and business processes.
- Evaluate operational risks and develop effective mitigation strategies.
- Design and optimize operational procedures to improve productivity and reduce operational risk.
- Develop key performance indicators to measure and continuously improve operational excellence.
- Manage treasury operations, liquidity management, and Islamic financial transactions using industry best practices.
- Lead digital transformation and innovation initiatives within Islamic banking operations.

- Prepare practical implementation plans to enhance operational performance and ensure sustainable business operations across Islamic financial institutions.

Course Outline

DAY 01

Strategic Framework for Advanced Islamic Banking Operations

- Global developments and emerging trends in the Islamic banking industry.
- Principles of Shariah and their impact on banking operations.
- Organizational and operational structures of Islamic financial institutions.
- The Islamic banking operational lifecycle from strategic and operational perspectives.
- The relationship between operations, governance, risk management, and regulatory compliance.
- International best practices in Islamic banking operations management.
- Operational challenges in today's banking environment.

> WORKSHOP
> Analyzing the operational model of an Islamic bank.

DAY 02

Managing Islamic Banking Operations, Products, and Services

- Operational management of Murabaha, Mudarabah, Musharakah, Ijarah, Salam, and Istisna financing products.
- Administration of current accounts, investment accounts, and Islamic deposits.
- Retail and corporate Islamic financing operations.
- Documentation procedures and Shariah-compliant contract management.
- Back-office operations and transaction lifecycle management.
- Customer service management and service quality enhancement.
- Process automation and workflow optimization.

DAY 02 — CONTINUED

CASE STUDY

Improving operational procedures for an Islamic banking product.

DAY 03

Shariah Governance, Regulatory Compliance, and Operational Risk Management

- Shariah governance frameworks within Islamic financial institutions.
- Roles and responsibilities of the Shariah Supervisory Board.
- Regulatory compliance and supervisory requirements.
- Operational risk management in Islamic banking.
- Internal controls and operational oversight.
- Internal auditing and operational review processes.
- Business continuity and operational crisis management.

WORKSHOP

Conducting an operational risk assessment and developing mitigation plans.

DAY 04

Treasury Management, Liquidity, and Digital Transformation

- Liquidity management in Islamic banking institutions.
- Treasury operations and short-term investment management.
- Sukuk and Islamic money market instruments.
- Payment systems, funds transfers, and electronic banking operations.
- Digital transformation in Islamic banking operations.
- Artificial intelligence applications and Financial Technology (FinTech).
- Cybersecurity and data protection in banking operations.

DAY 04 — CONTINUED

> **PRACTICAL EXERCISE**
>
> Designing a digital transformation initiative to improve banking operations.

DAY 05

Operational Excellence and Leadership in Islamic Banking

- Managing operational performance using Key Performance Indicators (KPIs).
- Organizational excellence and continuous improvement methodologies.
- Service quality management and customer experience enhancement.
- Innovation in Islamic banking operations.
- Change management and leadership of operational teams.
- Developing modern operational policies and procedures.
- Building a strategic roadmap for operational transformation.

> **FINAL WORKSHOP**
>
> Developing a comprehensive strategic action plan to improve Islamic banking operations, including implementation priorities, performance indicators, risk management strategies, and monitoring and evaluation mechanisms to ensure sustainable organizational results.

Register or Request More Information

Course page: https://quest-training.com/courses/advanced-islamic-banking-operations
Website: https://quest-training.com
Email: info@quest-training.com
Phone: +905016771440